



Honeywell, a Fortune 100 global company, was challenged by expensive IT managed services contracts across multiple vendors to support 1,100 locations worldwide.

WWS delivered a single source streamlined solution that routed all phone, emergency services, and IT support through one global call center eliminating several vendor contacts and 20 on-site consultants. WWS provided a complete turnkey solution throughout the U.S., Europe and Asia. Services included site surveys, installation/de-installation, and end-to-end project management.

Besides the cost savings gained from reducing both consultant expense and maintenance contracts, Honeywell reduced complexity in its supply chain, driving responsiveness and superior SLA support to all its global locations. The financial impact of this change was in excess of \$4M in OPEX savings annually.



## Challenge



## Solution



## Outcome



# NetGuard IT Support & Field Services Case Study

# Honeywell